



NaTHNaC telephone lines out of service

Health professional temporary email advice service for urgent enquiries

The NaTHNaC telephone advice line for health professionals and the general admin line are currently out of service. Our technical support colleagues are working on the problem, and we hope to have them open again as soon as possible.

In the meantime, the answers to queries may be found on our websites [TravelHealthPro](#) and [YellowFeverZone](#).

Health professionals requiring urgent clinical advice about:

- **A traveller leaving in the next two weeks**
- **An adverse event they need to report**

Could consider emailing uclh.nathnac@nhs.net providing their name, contact details, including availability and details about the advice required.

NaTHNaC will prioritise queries and attempt to respond to urgent queries (during normal [Advice Line opening hours](#)) within 2 working days.

Please accept our apologies for any inconvenience caused.