

## NaTHNaC Telephone Advice Line for health professionals

**Additional advice line sessions are planned, starting in January 2026**

- **This updates the news item of 19 December 2025**

Following our reduced advice line service for health professionals over the past weeks, we are now able to include additional sessions, starting in mid-January 2026.

From the week beginning 12 January 2026, the advice line for health professionals will be open at the following times:

- Monday: 09:00 – 11:00 and 13.00 - 13.30
- Tuesday: 09:00 – 11:00
- Wednesday: 09:00 – 11:00 and 15.00 – 17.00
- Thursday: 09:00 - 11.00
- Friday: 09:00 - 10:00 and 13.00 – 14.00

Health professionals may be able to find the answer to their query on TravelHealthPro and the Yellow Fever Zone.

- [Country Information](#)
- [Factsheets](#)

NaTHNaC also offers an [email enquiry service for health professionals and travellers on travel vaccine certificates](#) (yellow fever, Hajj/Umrah or polio) only.